

Filing Complaints with UMUC's Accreditor:

UMUC is accredited by the Middle States Commission on Higher Education (MSCHE). Students who wish to file a complaint with MSCHE should refer to MSCHE's website for complete information: <http://www.msche.org/documents/How-to-File-a-Complaint-with-the-Commission.pdf>. Complaints must be in writing, signed, and mailed to:

President, Middle States Commission on Higher Education
3624 Market Street, Second Floor West
Philadelphia, PA 19104-2680

Filing Complaints with UMUC's State Approval Entity:

UMUC is authorized by the Maryland Higher Education Commission (MHEC) to operate as an institution of higher education in Maryland. Students who wish to file a complaint with MHEC should refer to MHEC's website for complete information: <http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>, and <http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintForm.pdf>. Complaints must be in writing, signed, and mailed to:

Maryland Higher Education Commission
839 Bestgate Road, Suite 400
Annapolis, MD 21401-3013

Filing Complaints Out-of-State:

State	Agency	Address	Link & Other Contact Information
Alabama	Alabama Department of Postsecondary Education	P. O. Box 302000 Montgomery, AL 36130-2000	http://www.accs.cc/complaintform.aspx
Alaska	Alaska Commission on Postsecondary Education	PO Box 110505 Juneau, AK 99811-0505	http://akadvantage.alaska.gov/Contact_Us.aspx
	Alaska Office of the Attorney General Consumer Protection Unit	1031 W. Fourth Avenue, Suite 200 Anchorage, AK 9950	http://www.law.state.ak.us/pdf/consumer/Form_complaint.pdf
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington Street, Room 260 Phoenix, AZ 85007	http://azppse.state.az.us/student_info/compliance.asp

Arkansas	Arkansas Higher Education Coordinating Board	114 East Capitol Ave Little Rock, AR 72201	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC Rules and Regulations/APPENDIXJ.pdf
California	California Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95798-0818	http://www.bppe.ca.gov/forms_pubs/complaint.pdf
Colorado	Colorado Department of Higher Education	1560 Broadway, Suite 1600 Denver, Colorado 80202	http://highered.colorado.gov/Academics/Complaints/default.html
Connecticut	Connecticut Department of Higher Education	61 Woodland Street Hartford, CT 06105-2326	
	Connecticut Department of Consumer Protection	165 Capitol Avenue, Room 110 Hartford CT 06106	http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer_statementcpfr-2_rev_8-06_edited1106.pdf
Delaware	Delaware Higher Education Office	Carvel State Office Building, 5th Floor 820 N. French Street Wilmington, DE 19801-3509	
	Delaware Attorney General Consumer Protection	820 N. French Street, 5th floor Wilmington, DE 19801	
District of Columbia	D.C. Education Licensure Commission	810 First Street, NE, 9th Floor Washington, DC 20002	http://app.dcre.dc.gov/information/build_pla/occupational/education/index.shtm
Florida	Commission for Independent Education	325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400	http://www.fl DOE.org/cie/complaint.asp
Georgia	Nonpublic Postsecondary	2082 E Exchange Pl. #220	http://rules.sos.state.ga.us/docs/392/5/06.pdf

	Education Commission	Tucker, GA 30084-5334	
Hawaii	Office of Consumer Protection	P.O. Box 2360 Honolulu Hawaii 96804 ocp@dcca.hawaii.gov	http://hawaii.gov/dcca/ocp/consumer_complaint
Idaho	Idaho State Board of Education	Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street P.O. Box 83720 Boise, ID 83720-0037	
Illinois	Illinois Board of Higher Education	431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 info@ibhe.org	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
	Illinois Attorney General Consumer Fraud Bureau	500 South Second Street Springfield, IL 62706	http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf
Indiana	Indiana Commission on Proprietary Education	Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis IN 46204	http://www.in.gov/cpe/files/sf39280-complaint.pdf
Iowa	Iowa College Student Aid Commission	603 E. 12th Street, 5th Floor Des Moines, IA 50319	https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf
Kansas	Kansas Board of Regents	1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368	http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf

Kentucky	Council on Postsecondary Education	1024 Capital Center Dr., #320 Frankfort, KY 40601-7512	http://www.lrc.ky.gov/kar/013/001/020.htm
Louisiana	Louisiana Board of Regents	P.O. Box 3677 Baton Rouge, LA 70821-3677	http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf
Maine	Maine Department of Education	Complaint Investigator 23 State House Station Augusta, ME 04333-0023	jonathan.braff@maine.gov
	Maine Attorney General Consumer Protection Division	6 State House Station Augusta, ME 04333	
Massachusetts	Massachusetts Board of Higher Education	One Ashburton Place Room 1401 Boston, MA 02108	http://www.mass.edu/forstudents/complaints/complaintprocess.asp
Michigan	Department of Licensing and Regulatory Affairs	P O Box 30714 Okemos MI 48864 (517) 373-6551	http://www.michiganps.net/complaint.aspx
Minnesota	Minnesota Office of Higher Education	1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227	http://www.ohe.state.mn.us/oheContactForm.cfm
	Minnesota Attorney General's Office	1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101	http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf
Mississippi	Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS 39211-6453	

	Consumer Protection Division, Office of the Attorney General	P.O. Box 22947 Jackson, Mississippi 39225-2947	http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf
Missouri	Missouri Department of Higher Education	205 Jefferson Street, P.O. Box 1469 Jefferson City, MO 65102-1469	info@dhe.mo.gov
Montana	Office of the Commissioner of Higher Education	Montana University System 2500 Broadway St., P.O. Box 203201 Helena, Montana 59620-3201 (406) 444-6570	
	Montana Office of Consumer Protection	2225 11th Avenue, P.O. Box 200151 Helena, MT 59620-0151	http://www.doj.mt.gov/consumer/consumer/consumercomplaint/complaintform.pdf
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	P.O. Box 95005 Lincoln, NE 68509-5005	
	Nebraska Department of Education Investigations Office	301 Centennial Mall South, P.O. Box 98987 Lincoln, NE 68509-4987	http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaintform.pdf
	Nebraska Attorney General, Consumer Protection Division	2115 State Capitol Lincoln, NE 68509	http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm
Nevada	Nevada Commission on Postsecondary Education	3663 East Sunset Road, Suite 202 Las Vegas, Nevada 89120	http://www.cpe.state.nv.us/CPE_Complaint_Info.htm
New Hampshire	New Hampshire Postsecondary Education Commission	3 Barrell Court #300 Concord, NH 03301-8531	http://www.nh.gov/postsecondary/complaints/
New Jersey	New Jersey Commission on Higher Education	PO Box 542 Trenton, NJ 08625	nj_che@che.state.nj.us
	New Jersey Division of Student Affairs	124 Halsey Street Newark, New Jersey 07102	http://www.nj.gov/oag/ca/complaint/ocp.pdf

New Mexico	New Mexico Higher Education Department	2048 Galisteo Santa Fe, NM 87505	http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf
New York	Office of College and University Evaluation	5 North Mezzanine Albany, NY 12234	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
North Carolina	University of North Carolina General Administration	910 Raleigh Road, Chapel Hill, NC 27515-2688 (919) 962-4558	
North Dakota	North Dakota Department of Career and Technical Education	State Capitol - 15th Floor 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610	cte@nd.gov
Ohio	Ohio State Board of Career Colleges and Schools	35 East Gay Street, Suite 403 Columbus, OH 43215-3138	http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68
	Ohio Board of Regents	30 East Broad Street, 36th floor Columbus, OH 43215-3414	
	Ohio Attorney General Consumer Protection Division	30 E. Broad St., 14th floor Columbus, OH 43215-3400	http://www.ohioattorneygeneral.gov/consumercomplaint
Oklahoma	Oklahoma State Regents for	655 Research Parkway, Suite	

	Higher Education	200 Oklahoma City, OK 73104	
	Oklahoma State Board of Private Vocational Schools	3700 Classen Boulevard, Suite 250 Oklahoma City, OK 731182864	
	Oklahoma Office of the Attorney General Consumer Protection Unit	Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105	http://www.oag.state.ok.us/oagweb.nsf/ccomp.html
Oregon	Office of Degree Authorization	1500 Valley River Drive, Suite 100 Eugene, OR 97401	
	Department of Education Private Careers School Office	255 Capitol Street NE Salem, OR 97310-0203	http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc
	Attorney General Financial Fraud / Consumer Protection Section	1162 Court St. NE Salem, OR 97301-4096	http://www.doj.state.or.us/finfraud/pdf/concompform.pdf
Pennsylvania	Pennsylvania Department of Higher Education	333 Market Street Harrisburg, PA 17126-0333	
	Office of Attorney General Bureau of Consumer Protection	14th Floor, Strawberry Square Harrisburg, PA 17120	http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf
Rhode Island	Rhode Island Board of Governors for Higher Education	Shepard Building 80 Washington Street Providence, RI 02903	
	Rhode Island Department of Attorney General	Consumer Protection Unit 150 South Main Street Providence, RI 02903	http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf
South Carolina	South Carolina Commission on Higher Education	1333 Main Street, Suite 200 Columbia, SC 29201	http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf
South Dakota	South Dakota Board of Regents	306 E. Capitol Ave, Suite 200 Pierre, SD 57501-2545	
	South Dakota Office of Attorney General Division of Consumer Protection	1302 E Hwy 14 Suite 3 Pierre SD 57501-8053	http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx
Tennessee	Tennessee Higher Education Commission Division of	404 James Robertson Parkway, Suite 1900	http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf

	Postsecondary School Authorization	Nashville, TN 37243	
Texas	Texas Higher Education Coordinating Board	1200 E. Anderson Lane Austin, Texas 78752	https://www.oag.state.tx.us/consumer/complaintform.pdf
	Office of the Attorney General Consumer Protection Division	PO Box 12548 Austin, TX 78711-2548	
Utah	Utah Division of Consumer Protection	160 East 300 South Salt Lake City, Utah 84111	http://consumerprotection.utah.gov/complaints/index.html
Vermont	Vermont Department of Education	120 State Street Montpelier, VT 05620-2501	
	Vermont Attorney General's Office	109 State Street Montpelier, VT 05609-1001	
Virginia	State Council of Higher Education for Virginia	101 N. 14TH St. James Monroe Building Richmond, VA 23219	http://www.schev.edu/forms/StudentComplaintInformation.pdf
Washington	Washington Higher Education Coordinating Board	917 Lakeridge Way PO Box 43430 Olympia, WA 98504-3430	http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp
	Washington Workforce Training and Education Coordination Board	128 10th Avenue SW, PO Box 43105 Olympia, WA 98504-3105	http://www.wtb.wa.gov/PCS_Complaints.asp
	Washington State Office of the Attorney General	1125 Washington Street SE, PO Box 40100 Olympia, WA 98504-0100	https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx
West Virginia	Higher Education Policy Commission	1018 Kanawha Blvd E., Ste 700 Charleston WV 25301-2800	
	Office of the Attorney General Consumer Protection Division	PO Box 1789 Charleston, WV 25326-1789	http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf
Wisconsin	State of Wisconsin Educational Approval Board	30 W. Mifflin St., 9th Floor P.O. Box 8696 Madison, WI 53708	http://eab.state.wi.us/resources/complaint.asp
Wyoming	Wyoming Department of Education	2300 Capitol Avenue Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050	

	Wyoming Attorney General's Office	123 Capitol Building 200 W. 24th Street Cheyenne, WY 82002	
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