



Undergraduate Advising Newsletter

Volume 1, Issue 3

August 2008

Register now for fall 2008! You can still register for undergraduate courses that are starting August 24!

View course listings at www.umuc.edu/gen. For help registering via MyUMUC, visit <http://webservices.umuc.edu/soc/sochelp/help.html>.

UMUC Tips and Tricks

Department of Student Success

Student success is our first priority at University of Maryland University College (UMUC). It's not enough for us that students simply "get by." We want to see them learn and grow, challenge themselves and succeed, and become active and vital parts of the UMUC family. At UMUC, students get more than the courses they need to earn a certificate or degree; they get trained professionals who want them to succeed and support systems like the Department of Student Success to guide them toward their goals.

UMUC's Department of Student Success offers the support, guidance, and resources that make success possible. Find a tutor or mentor, meet experts and future colleagues in your field of study, strengthen your leadership skills in online clubs and honor societies, and more.

Mentors are alumni or experienced students who are available online to help you adjust to life at UMUC. The Allies Mentoring program matches UMUC alumni and experienced high-achieving students with less experienced undergraduates (mentees) who share similar academic and career goals. Allies receive training in communication strategies, motivation techniques, and study skills and meet with mentees via weekly e-mail conversations. They can help you address many issues, including:

- **Managing coursework**
- **Choosing a degree path**
- **Handling life crises**
- **Balancing competing demands (work, family, school)**
- **Finding motivation**

▶ Contact the Department of Student Success Today!

WEB SITE: www.umuc.edu/studentssuccess

PHONE: 1-800-888-UMUC (8682), ext. 2890

E-MAIL: studentssuccess@umuc.edu

Tutors are available in selected courses at UMUC through a special online classroom. You can post questions throughout the term and receive a response from a tutor. You can even browse responses to your classmates' questions.

Student clubs offer a forum for students with similar interests to meet, ask questions of faculty or staff members in their fields of study, and discuss related topics. All UMUC students are eligible to join. Clubs are available in arts and humanities, business, computing, social science, and more.

Honor societies are national organizations that celebrate the scholarship and leadership of students in specific fields of study.

Special scholarships and programs are available to students with special needs or unusual circumstances. Many UMUC programs are tailored to economically disadvantaged students with demonstrated financial need.

The Department of Student Success also coordinates the Effective Writing Center, which is designed to help you develop and hone college-level writing skills.

▶ IMPORTANT DATES

- **August 11–17:** Summer final exam week
- **August 24:** Online fall session 1 courses begin
- **September 2:** On-site fall standard and session 1 courses begin
- **September 8:** Online fall session 2 courses begin
- **September 21:** Online fall session 3 courses begin
- **October 1:** Deadline to apply for fall 2008 graduation
- **October 5:** Online fall session 4 courses begin
- **October 23:** On-site fall session 2 courses begin
- **November 1:** Priority filing deadline for spring 2009 financial aid

▶ CONTACT US!

Phone: 800-888-UMUC (8682)
301-985-7000

E-mail: ugadvising@umuc.edu

Fax: 301-985-7884

Mail: 3501 University
Boulevard East
Adelphi, MD 20783

Undergraduate Advising Mission Statement

The mission of the Undergraduate Advising Center is to retain and empower all students to achieve their academic goals by providing unsurpassed accessibility to the university's resources, knowledgeable guidance, and an unwavering commitment to world class service. In collaboration with the UMUC community, we will advance our vision of bold global leadership.



Fall registration is now open! There's still time to register for undergraduate courses that are starting August 24! View course listings at www.umuc.edu/gen.

Ask Your Advisor: New Online Sessions for Fall 2008

Dear Advisor,

I see some new sessions on the fall Schedule of Classes—what are they? What happened to midfall courses?

Sincerely,

Jane Student

Dear Jane,

UMUC is excited to announce the addition of several new online sessions for the fall 2008 semester.

In response to student requests for more sessions, shorter online courses, and more options for online courses, UMUC has decided to introduce several new sessions for the fall semester. These changes are designed to accommodate UMUC students and the obstacles they encounter as they work to complete their degrees. For instance, if you are busy with work, out of town, or missed registration for sessions beginning in late August or early September, you can still register for one of the three other online sessions or for on-site

session 2. All fall 2008 courses end by December 20, so students can graduate on time.

Midfall courses were eliminated this fall for a variety of reasons, including the scheduling difficulties they presented for students with financial aid and for those taking prerequisite courses for the following session. Students were unable to register for their next spring courses because they had not yet completed the prerequisite in midfall, and financial aid information could not be updated for the next semester until the previous semester's grades had been submitted. Midfall courses also delayed graduation for some students, as the courses ended after the graduation registration deadline.

While midfall courses will not be offered in fall 2008, online students have more options than ever, with courses beginning August 24, September 8, September 21, and October 5. Be sure to register today!

Sincerely,

Your Advisor

MyUMUC Portal Goes Global!

UMUC is proud to announce the global availability of the MyUMUC student and faculty portals and online, round-the-clock MyUMUC help through UMUC 360 Support!

Students, faculty, and staff members who are stateside, in Europe, and in Asia can access the MyUMUC portal using the central log-in page. Once they have logged in, they can access links and announcements tailored to their locations.

Plus, help is available anytime through UMUC 360 Support at <http://support.umuc.edu>. This online help center lets users chat online with representatives from the helpdesk, open and submit a help ticket, request a call back, and tap into the

self-help knowledge base. UMUC 360 can also help you find answers to your questions about WebTycho, MyUMUC, and other learning applications. Technical support is available 24 hours a day, 7 days a week, 365 days a year via self-help, phone, and chat.

Now students anywhere in the world can

- Apply for admission online
- Access financial aid information 24 hours a day
- Register for courses in real-time
- Complete financial transactions electronically

Register for fall 2008 courses today!

Browse course listings at www.umuc.edu/gen.

► QUICK FACTS

Finding your advisor

If you don't know who your assigned advisor is, log in to MyUMUC at <https://my.umuc.edu> and enter the student portal. Click on "MyAcademics," select "Registration/Enrollment," and choose "View my Assigned Advisor."

Making a Payment

Payment is due at the time of registration. Log in to MyUMUC to check your account balance and exact payment date. Click "MyFinances" and then select "Finances," followed by "Account Summary." To make a payment, log in and click on "MyFinances," "Finances," and then "Make a Payment."

Financial Aid Questions

Questions about your financial aid or financial aid processes should be directed to the Student Financial Services department.

Phone: 800-888-UMUC (8682), ext. 7510
301-985-7510

E-mail: finaid@umuc.edu

Technical Support:

If you have trouble logging on to MyUMUC or accessing your online classroom in WebTycho, contact technical support.

Phone: 877-868-2847

WebTycho Help: 800-807-4862